**User Side**

**Login Details**

* Login by username and password
* Java script validation for all fields
* Forget password

**Registration details**

* Basic account information such as username and password
* Basic Contact information such as Email
* Java script validation for all the fields
* Captcha Validation is required

**Submit Complaints**

* Enter the company name and title
* Select the Country and Category
* Enter the Complaint detail
* Enter the website url, image and keyword
* Enter the captcha and submit

**Ask Experts**

* Users any doubt ask question in ask experts

**News**

* News are posted

**Top Complaints**

* Important Complaints are listed in this category

**My Complaints**

* User complaints are listed in this page
* User can change the password change in this page

**Admin Side**

**Manage Ad’s**

* View the Ad’s List
* View the particular Ad’s
* Delete the Ad’s
* Add the Ad’s

**Manage Complaints**

* Approved Complaints
* Unapproved Complaints
* Complaint Email List
* Reported Complaints

Approved Complaints

* View the approved complaints only
* View Particular Complaints
* Edit & Delete the complaints

Unapproved Complaints

* Admin Approved Complaints in this page
* Delete the unapproved comments

Complaints Email List

* Complaints Email List are Download in this Link

Reported Complaints

* Report the complaints are listed

**Manage Comments**

* Approved Comments
* Unapproved Comments
* Comment Email List

Approved Comments

* View all approved comment in listed
* View particular comment
* Edit & Delete comment

Unapproved Comments

* Admin approved the comments in this page
* Delete the Comment

Comment Email List

* Download the Comment Email List

**Manage Mails**

* Complaint replay mail
* Comment replay mail
* Forward mail

**Manage News**

* View the all news
* View the particular news
* Edit & Delete the News
* Add News

**Manage Consumer Resource**

* View the all Resource list
* Add resource

**Manage Ask Experts**

* View all the Questions
* View all the Answers

**Manage FAQ**

* View all the FAQ
* Edit & Delete the FAQ
* Add FAQ

**Manage Agent**

* Add Agent
* Agent List
* Agent Complaints List

**Options**

* Manage Users
* Manage ip address
* Manage news alerts
* Reports
* Manage report
* Keyword filtering
* Manage country
* Privacy policy
* Site settings

**Manage Users**

* View all users
* View particular User
* Delete user
* Approved or Unapproved users

**Agent Side**

**Submit Complaints**

* Enter company name and title
* Select country and category
* Enter complaint detail and company url
* Enter keyword
* Enter your name and mail